

Consumer Sentinel Complaint Statistics and Trends for Nebraska

January 1 - December 31, 2001

Total Number of Fraud and Identity Theft Complaints from Nebraska Consumers = **784**



Fraud Complaints from Nebraska Consumers = 572

Top Fraud Complaint Categories for Nebraska Consumers

Rank	Top Categories	Complaints	Percentage*
1	Internet Auctions	93	16%
2	Advance-Fee Loans and Credit Protection/Repair	64	11%
3	Prizes/Sweepstakes and Lotteries	61	11%
4	Shop-at-Home/Catalog Sales	58	10%
5	Internet Services and Computer Complaints	54	9%

Top Fraud Complaint Categories Against Nebraska Companies

Rank	Top Categories	Complaints	Percentage*
1	Internet Auctions	103	22%
2	Magazines and Buyers Clubs	102	22%
3	Shop-at-Home/Catalog Sales	56	12%
4	Internet Services and Computer Complaints	46	10%
5	Telephone: Pay-Per-Call/Info Services	23	5%

Amount Paid Reported by Nebraska Consumers

Total No. of Complaints	Total Amount Paid Reported	Total Complaints Reporting Amt Pd	Percentage of Complaints Reporting Amount Paid	Average Amount Paid Reported**
572	\$460,603	438	77%	\$1,052

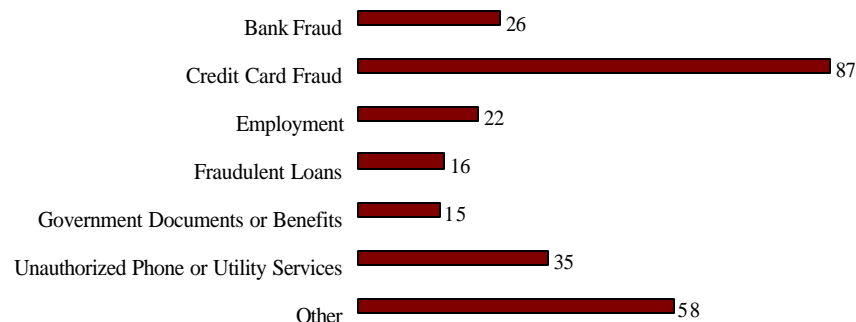
*Percentage is based upon the total number of fraud complaints from Nebraska consumers and the total number of fraud complaints against Nebraska companies, respectively.

**Average amount paid is based upon the total number of fraud complaints where amount paid was reported by Nebraska consumers.



Identity Theft Victims in Nebraska = 212

Complaints by Identity Theft Type¹



¹ Note: Many identity theft victims experience more than one type of identity theft. These figures represent the number of identity theft complaints by type, NOT the number of identity theft victims.

Top Identity Theft Victim Locations

Victim City	No. of Complaints
Omaha	83
Lincoln	19
Grand Island	13
Bellevue	7
Hastings	7